ARENA

Overview

- Problem
- Meetings
 - Roles
 - Preparation
 - Conducting
 - Recording
- BBoards
 - Posting
 - Issues
- Email
- AIM



Overview: Project Communication

- Modes of communication
 - Scheduled communication (Client reviews, Inspections, brainstorming, postmortem review)
 - Event-driven communication (Request for clarification, requests for change, issue resolution)